**MuniSoft**
Municipal Software... and More!

*Product Information*

## DO I NEED THIS SOFTWARE?

You need this application if you want to:

- Import meter readings to streamline the billing process
- Save valuable time and cut costs by minimizing the amount of manual data recording and input
- Boost the accuracy of your entered readings

## PLEASE NOTE!

**The setup for this extension will be labour intensive for the municipality.** It will require significant knowledge by the municipal staff on the old and new meter systems, as well as manual setup, testing, and troubleshooting to get it working accurately. But once set up, it will be a time saver!

## WHAT CAN I LOOK FORWARD TO WHEN USING THIS PROGRAM?

### An Automated Solution

- You will be able to export and import meter read information from your RMRS handheld device into your Utility Billing program

### Integration Options:

- Standard RMRS interfaces with Neptune (EZ Route and N_Sight), Sensus and Itron.
- The Badger meter system can be interfaced using RMRS and CRL.

### Faster Billing Processing:

- You will avoid transposition errors - no more deciphering handwritten paper reports.
- You can control the process by using a tag table to select the route(s) you want to be imported into the computer or exported to your RMRS device.

### Easy to Use Technology

- You will value the ease at which readings are imported into the system; one click and readings will transfer to the Billing Transactions screen for review.

- You will be able to process the imported readings in the same way as manual batches.
- You will reduce the number of missed bills! Estimates are always created first, so if a read was missed, the customer still gets included in the billing.

To place an order, please visit our [Software Order Desk](#) on our website or email [clientcare@munisoft.ca](mailto:clientcare@munisoft.ca).
**Please Note:** You must be prepared to act as the liaison between MuniSoft and your handheld manufacturer. MuniSoft will provide two training sessions but the **municipality will need to do the bulk of the setup work**.