



DO I NEED THIS SOFTWARE?

You need this application if you want to:

- Handle any utility billing situation
- Customize rates, charges, aging periods and more
- Save precious time and minimize data entry
- Improve services for your ratepayers

WHAT WILL THIS APPLICATION DO FOR ME?

With MuniSoft's Utility Billing program you will have full control when it comes to charging your customers for their water, sewer, hydro, gas usage and more. You can set up multiple billing groups, as well as, export usage statistics for setting rates and planning revenue.

WHAT CAN I LOOK FORWARD TO WHEN USING THIS PROGRAM?

Seamless Integration:

- You will automate customer information creation from Tax's shared customer database, saving time and effort

Power and Control

- You will enjoy freedom and flexibility to configure unlimited rate settings and billing frequencies that work best for your office and your customers
- You will have full control on discount, interest and penalty policies

- You will have access to history records showing all changes made to property information --- including occupant, meter, rate changes and more --- to help you determine future billing details

Valuable Features:

- You will expedite Final Billings for customers moving out with the independent Final Billing Processing functionality available any time throughout the billing cycle

- You will enhance your confidence in your billing with system features like Issue Missed Billing
- You will strengthen the integrity of the billing process using the Find Errors features, flagging erroneous billings at the time of meter reading entry
- You will appreciate the program's capability to transfer utility arrears to a Tax roll at year end

Extensions Available: eNotices, Remote Meter Reading System, Multi-Batch and Preauthorized Debit. To place an order, please visit our [Software Order Desk](#) on our website or email clientcare@munisoft.ca.